



UREDENA ZEMLJA
Nacionalni program sređivanja
zemljišnih knjiga i katastra

On the basis of the Law on Ratification of the Loan Agreement between the Republic of Croatia and the International Bank for Reconstruction and Development for the Integrated Land Administration System Project (IBRD Loan No. 8086-HR); Official Gazette no. IC-13, the Project Implementation Unit hereby announces:

REQUEST FOR EXPRESSION OF INTEREST FOR PROVIDING CONSULTANCY SERVICES OF TECHNICAL QUALITY AUDIT OF THE JOINT INFORMATION SYSTEM (JIS)

(CONSULTING SERVICES – FIRMS SELECTION - No.: IA/ILAS-C3-2a/CQ/16/122)

1. Integrated Land Administration System Project (hereinafter referred to as: „Project“) was initiated by the Government of the Republic of Croatia with the aim of modernization of the land administration system in order to improve on the civil service from the point of view of efficiency, transparency and cost. It is under the competence and equal implementation of the Croatian Ministry of Justice (hereinafter referred to as: „MOJ“) and the State Geodetic Administration (hereinafter referred to as: „SGA“). The ILAS Project is financed by a World Bank loan (hereinafter referred to as: „Bank“) and Croatian State Budget.

The Purchaser (MOJ and SGA) intends to use part of the Loan proceeds for financing costs of Consultancy Services of Technical Quality Audit of the Joint Information System (JIS).

2. The real property registration system in the Republic of Croatia consists of two registers: Cadastre, where the real property is registered according to its technical data and the Land Registry, where these data are supplemented by the data on real property rights. The cadastral offices (CO) and land registry offices (LRO) have so far kept separate databases which were maintained locally. The data in local databases has not been harmonized between COs and LROs, therefore this data differs at the national level. JIS is an ambitious undertaking which includes integrated business processes and a single database and application for keeping and maintaining the land registry and cadastre data. The JIS is a centralized system and database to which all LROs and SGA COs are connected at the national level.

3. The supply, installation, operational acceptance, support and three-year maintenance of the JIS system was defined by the Contract entitled “Supply and Installation of the Real Property Registration and Cadastre Joint Information System and Land Data Base”(MOJ-SGA/C/ICB-1ST/06/01). The Contract was signed on May 29, 2007, and ended on February 14, 2014. This Contract was awarded to a Joint Venture consisting of: ERICSSON Nikola Tesla d.d. Zagreb, IGEA d.o.o. Ljubljana, Slovenia, and Center of Legal Competence Forschung & Consulting (CLC) GmbH Vienna, Austria.

Contract for the Strategic Study on the Real Property Registration and Cadastre Joint Information System Further Development, No. IA/PPA-1-2/CQ/10/01 was concluded in April 2011 with Joint Venture consisting of ORGUT Consulting AB, Sweden acting as the leading partner and IPMIT d.o.o., Slovenia.

EU IPA 2008 One Stop Shop project – included the development of the JIS one-stop-shop application, improved quality of LR data before its migration into the JIS and user training and JIS roll-out support. All activities were performed and the Project closed on May 31, 2014. The contract was awarded to Ericsson Nikola Tesla d.d.

Contract no. IA/ILAS-C2-3a/DC/13/63 for the Upgrade and Rollout of the Real Property Registration and Cadastre Joint Information System (JIS) with Ericsson Nikola Tesla d.d. was concluded within the

Integrated Land Administration System Project (IBRD Loan 8086-HR) on 6 March 2015 and planned end date is September 15, 2016.

The other parties involved in Joint Information System establishment are:

- › APIS IT d.o.o. Zagreb – providing system hosting, safety, monitoring and maintenance.
- › Combis d.o.o. Zagreb – Combis supplied and installed the hardware and software technology platform for the JIS, and provided the training to work with the standard software as well as three years maintenance. Combis completed their contractual commitments in February 2012.

The Consultant must not have any ‘prior or current obligations’ to the Purchaser; to the Joint Venture or its constituent companies; or to the other parties listed above.

4. The Purchaser wishes to contract a Consultancy Company (hereinafter referred to as: „Consultant“) to perform the Technical Quality Audit of the Joint Information System (hereinafter referred to as: „Audit“). The JIS architecture is defined by the JIS project documentation as the three-tier architecture with the presentation, logical and data tiers. The JIS infrastructure is composed of two physically separated parts: the first, larger part is intended for in-house application by authorized MoJ and SGA personnel having access to the system while the other part is intended for the application with the full public information access (OSS).

The key issues for this technical audit are comparison of the following aspects of deliverables with the specifications (including any relevant amendments or changes agreed by the Purchaser) and the acceptance criteria:

- › Performance of the JIS software.
- › Installation and version delivery procedures for the JIS software.
- › Availability and performance of the network and HW and SSW platforms on which the JIS operates.

This audit will consider the availability and quality of the documentation, training, of the on-line help, and the help desk.

5. The Consultant is planned to be engaged for two months in the period between **September and December 2016**.

6. The Project Implementation Unit, on behalf of the Purchaser, hereby **invites all interested companies to express their interest in providing services of Technical Quality Audit of the Joint Information System**. Interested candidates should provide in their Expressions of Interest all information proving that they have required qualifications and relevant previous experience for providing these services, as follows:

- A. 10 years of international experience (proved by company references) in ICT consulting services in carrying out technical quality audits on multi-agency information systems including:
 - › Software and IT Testing and Auditing experience in a distributed client/server environment preferably in the context of land administration and web browser based presentation of graphical/geographical data
 - › ISO9001 accreditation
 - › Source code analysis using automated tools
 - › System and software architecture analysis
 - › Application performance testing
 - › Knowledge of the Land Administration IT systems would be considered as an advantage
- B. The company should demonstrate proven experience in quality audits, performed during the last 3 years, where the system has similar complexity and size.

C. It is also desirable that at least one member of the Consultant's team has excellent Croatian language skills.

D. The Consultant must have no Conflicts of Interest as described in the Guidelines.

7. The attention of interested Consultants is drawn to paragraph 1.9 of the World Bank's Guidelines: "*Selection and Employment of Consultants under IBRD Loans and IDA Credits and Grants by World Bank Borrowers*" (published in January 2011) ("Consultant Guidelines"), setting forth the **World Bank's policy on conflict of interest**.

A Consultant will be selected in accordance with the Consultants' Qualification (CQS) method set out in the Consultant Guidelines.

8. The template for Consultant's Organization and experience is attached below to the Request for Expressions of Interest.

Further information can be obtained at the address below during office hours 09:00 to 16:00 hours.

Expressions of interest (stipulating the number of the procedure: IA/ILAS-C3-2a/CQ/16/122) must be delivered in written form in English language to the address below (in person, or by mail, or by fax, or by e-mail) by **08 September, 2016**.

Projekt implementacije integriranog sustava zemljišne administracije

Jedinica za provedbu projekta

Gruška 20, 10000 Zagreb

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www.uredjenazemlja.hr

Form:

Consultant's Organization and Experience

A - Consultant's Organization

[Note: Provide here a brief description of the background and organization of your firm/entity and each associate for this assignment.]

B - Consultant's Experience

[Note: Using the format below, provide information on each assignment for which your firm, and each associate for this assignment, was legally contracted either individually as a corporate entity or as one of the major companies within an association, for carrying out consulting services similar to the ones requested under this assignment.]

Assignment name:	Approx. value of the contract (in current US\$ or Euro):
Country: Location within country:	Duration of assignment (months):
Name of Client:	Total N ^o of staff-months of the assignment:
Address:	Approx. value of the services provided by your firm under the contract (in current US\$ or Euro):
Start date (month/year): Completion date (month/year):	N ^o of professional staff-months provided by associated Consultants:
Name of associated Consultants, if any:	Name of senior professional staff of your firm involved and functions performed (indicate most significant profiles such as Project Director/Coordinator, Team Leader):
Narrative description of Project:	
Description of actual services provided by your staff within the assignment:	

Firm's Name: _____